

**Ang Mo Kio Secondary School
Home-Based Learning**

Information for School-Based Helpline

School Operating Hours – 8.00 am to 4.00 pm (Mondays to Fridays)

Telephone Number: 6454 8605 ext 891

Email: amkss@moe.edu.sg

- a) If students are unable to login to the SLS due to password issue,
- (i) to perform a self-password reset by clicking on the 'FORGOT PASSWORD' link OR
 - (ii) to contact Form Teacher(s) if self-password reset fails OR
 - (iii) to call the school-based helpline if the Form Teacher(s) is/are uncontactable
- b) If students have questions relating to the SLS lessons,
- (i) to get in touch with the subject teacher, if it is possible to do so OR
 - (iv) to call the school-based helpline if the subject teacher is uncontactable

Non-School Operating Hours

Outside the school operating hours, students should contact the **SLS Helpdesk** for support.

- Call SLS Helpdesk at 6702 6513
Mondays - Fridays: 4:00 pm - 9:00 pm
Saturdays: 9:00 am - 3:00 pm
*Closed on Sundays & Public Holidays
- Email SLS Helpdesk at helpdesk@sls.ufinity.com

When emailing the SLS Helpdesk, students should include their full name, name of school and form class.